



Tualatin market closing

June 30, 2021

FAQs

Q: You're closing the Tualatin Basics Market? Why?

A: Yes 😞. For 2+ years, we've enjoyed getting to know our Tualatin neighbors, but we've learned that in order to service our community and our mission, we need to adapt. Our location off the main road proved to be a challenge in attracting shoppers and the stores small footprint didn't allow for a product offering big enough to turn into our shoppers main destination. In the end, more shoppers were needed to ensure we move enough perishable groceries and avoid unwanted waste.

Q: Is Basics going out of Business?

A: No! We are proud to report that our other Basics markets are thriving and we have more plans for growth! Our mission of nurturing a healthy, local food system through a homegrown network of organic farms, food products and markets remains. Our original concept is just evolving and we are looking for other locations that will help us achieve our goals!

Q: When will the Tualatin market close?

A: We will wrap up retail operations at the Tualatin market at the end of the month, June 30, 2021. Until then, the market will remain open with normal hours, 7 days/week, from 10AM-7PM.

Q: What will happen to the amazing team members at the Tualatin market?

A: We are very happy that all our amazing team members will have the opportunity to remain with Basics in similar roles at our other markets. You can always visit them at their new market! In fact, we are hiring for a lot of open positions across Basics. Learn more about joining our team at www.basicsmarket.com/careers

Q: What will happen to the remaining product? Will there be a clearance sale?

A: As you know, we are always trying to prevent waste. Our dry grocery goods will all be transferred to our other markets. You may start to see some gaps in the offerings and especially in our perishable departments as we work to minimize waste.

Q: Where are your other locations?

A: We have 4 other markets open in the Portland Metro Area. We have a dedicated Meat Market on Canyon Rd in Beaverton. We have 3 full markets in Portland (Hillsdale, The Pearl District, and NE Sandy Blvd.) All markets are open 7 days a week, but they have varying hours, learn more at

www.basicsmarket.com/our-markets

Q: Are there plans for more locations?

A: Yes, we do have other locations picked out and are always on the look out for others. In order to launch new markets to our standards it takes time. While we can't share any specific timelines at the moment, please stay connected through our newsletter and social media for updates!

Q: How do I stay involved with your efforts?

A: All sorts of ways! We'll be continuing to share updates via email and social media. If you aren't already, follow us on Facebook & Instagram (we're on both @basicsmarket) and you can also sign up for our monthly e-newsletter at www.basicsmarket.com/subscribe

Q: I love your recipes, where will I get inspiration for new ideas?

A: We will continue to offer seasonal recipe inspiration at our other markets and we have a full Recipe Library online at www.basicsmarket.com/recipes

Q: Are your Classes ending?

A: Our classes will remain online! This past year, we moved all of our culinary and nutrition classes to an online forum. We encourage you to follow us and enjoy our online classes as we continue to build our online class library!

Q: What will happen if I have (or gave as a gift) a Basics Market Gift Certificate?

A: These and any coupons you have will remain active (no expiration unless noted) and can be used at any of our other local Basics market locations.

Q: What's happening to the building?

A: We are going to continue to occupy the building. It will be used as a training facility, a kitchen studio for online classes and a central commissary for our other local markets. While we will be closed to the public, our team will be here preparing their signature sandwiches, salads, entrees and more!

Anything else? While we've tried to cover all of the bases, for any burning, unanswered questions, please reach out to us at info@basicsmarket.com !